

# RETURNS FROM

GEDORE Torque Solutions GmbH  
Bertha-Benz-Str. 12  
71665 Vaihingen an der Enz  
GERMANY

**Service shipment**  
Email: service.gts@gedore.com  
Fax +49 (0) 7042 94 41 41

## SENDER

Please send tools always in toolbox.

Customer no. :

Company / department:

Contact:

Street / no.:

Postacde / town:

Tel. / fax:

E-Mail:

Discussed with

- GEDORE contact:

## Reason for return

- Repair  Transp. damage (pictures of the damage are required)
- Annual maintenance  Complaint (without stating the reasons for the return, your complaint processing will be delayed)

## INFORMATION ON YOUR RETURN

<b>F1</b>		Recalibration (new certificate)	<b>F9</b>		Battery defective
<b>F2</b>		Calibration only if necessary	<b>F10</b>		Toothing in the housing damaged
<b>F3</b>		Torque check (confirmation of previous values, without recalibration)	<b>F11</b>		Toothing in the reaction arm damaged
			<b>F12</b>		Device Gearbox noises
<b>F4</b>		Torque too low	<b>F13</b>		Device has noises in the drive
<b>F5</b>		Torque too high	<b>F14</b>		Sporadic function (loose contact)
<b>F6</b>		Device without function	<b>F15</b>		Fall damage
<b>F7</b>		Device/hose leaking	<b>F16</b>		Repeat error (please describe)
<b>F8</b>		Complaint (please state reason)	<b>F17</b>		Other (please describe)

Type	Qty.	Serialnumber	Detailed description of error